

PRIVACY POLICY

This Privacy Policy covers information we collect from users and visitors of davidroytman.com and our related research and review services (collectively, the “Services”). By using the Services or otherwise agreeing to this Privacy Policy, you are consenting to the collection, use, disclosure and other handling of your information as described below.

If you have any concern about providing information to us or having such information displayed on the Services or otherwise used in any manner permitted in this Privacy Policy, you should not use the Services.

How We Use Information.

What legal basis do we rely on to process your Personal data?

- **Consent** – When you receive our promotional material, you consent that your Personal data will be processed by us and we rely on this consent. You have the right to withdraw consent at any time. We will stop to process data after consent is withdrawn, where consent is the only legal basis for processing.

- **When you fulfill a contract** – We will process your Personal data when you take steps to enter into a contract with us such as sign up for a free trial, use or purchase our service or products and for the performance of contract that you have entered with us.

- **Legitimate Interest** – We process your data when it is in our legitimate interests to do this and when these interests are not overridden by your data protection rights.

- **Legal obligation** – We may process your Personal data to comply with our legal and regulatory obligations such as preventing, investigating and detecting crime, fraud or anti-social behaviour and prosecuting offenders, including working with law enforcement agencies. Your data may be processed in order to satisfy the applicable law or enforceable governmental request. We use the information we collect about you to:

- Establish your account and provide the Services;
- Fulfill your requests and provide customized content to you;
- Communicate with you through email, notices posted on the website, and other means available through the Services.

- Create, tailor, deliver and study the effectiveness of advertising and promotional material both on and off of the Services, as well as for analytics (including as described in the Online Analytics, Advertising and Do-Not-Track section below);

- Improve the Services and to research and develop innovative features and new services;

- Provide feedback to third party businesses that are listed on the Services; and
- Investigate, prevent, or take action regarding unlawful or harmful activities, including potential threats to the physical safety of a person, potential fraud, and violations of our Terms of Service.

Please note that we may anonymize and/or de-identify information collected through the Services or via other means so that the information no longer relates to you. Where we have appropriately anonymized and/or de-identified information so that it no longer identifies you personally, our use and disclosure of such information is not subject to this Privacy Policy, and may be used and disclosed to others without restriction.

Advertising Technology Providers

Data about your activities on our Services may be collected by us or by advertising technology providers for use in delivering online advertising tailored to your individual characteristics, activities, interests and other factors. These ad services may track your online activities over time by collecting information through automated means, including through the use of the various technologies described above, and they may use this information, and other information they receive from us or other sources, to deliver advertisements to you on our website, our emails, and other websites. We and third-party vendors may use first-party cookies and third-party cookies together, and other automated technologies, and in some cases additional information, (i) to inform, optimize, and serve ads based on past visits to our Services or other factors and (ii) to report how ad impressions, other uses of ad services, and interactions with these ad impressions and ad services are related to visits to our Services or other factors.

You may visit the Network Advertising Initiative's Consumer Opt-Out page ([link is external](#))([link is external](#)) or the Digital Advertising Alliance's Consumer Opt-Out page ([link is external](#))([link is external](#)) to opt out of receiving tailored advertising based on your Internet browsing activities from companies that participate in those programs. Some of our advertising-related activities may involve the services of companies that do not participate in those programs. For example, we use the Google AdWords remarketing service to advertise on third party websites (including Google) to previous visitors to our Website. You can set preferences for how Google advertises to you using the Google Ad Preferences page ([link is external](#))([link is external](#)). The opt-outs apply only to the browser in which you set them. For example, if you set the opt-out while using Firefox, but then use Chrome, the opt-out will not be active in Chrome. To opt out in Chrome, you will need to repeat the opt-out process.

The opt-outs described in this Privacy Policy do not block or delete cookies, or prevent the use of cookies or other technologies for purposes other than selecting ads based on your interests as inferred by your online behavior. If you opt out, data may still be collected about your web browsing activities and you will still see advertising. Ads may be delivered based on other factors, such as the content of the web page in which they are shown, or demographic information obtained through other means.

Shipping Policy

We are committed to providing a smooth and reliable delivery experience for all our customers.

At checkout, you may select between Standard Free Shipping and Express Delivery options.

Standard Free Shipping

We offer complimentary shipping on all orders. Standard delivery is completed within 30 days from the date of dispatch.

International Shipping

We proudly ship worldwide, partnering with trusted courier services to ensure the secure and timely delivery of your orders, wherever you are located.

Express Delivery

For expedited service, we offer an Express Delivery option at checkout.

Please note: Additional charges apply for express shipping and are the responsibility of the customer.

Order Tracking

Once your order has been dispatched, you will receive a tracking number, allowing you to monitor your shipment status at any time.

Customer Support

Should you have any questions regarding your delivery or require further assistance, our customer support team is readily available to help.

Thank you for choosing our company. We value your trust and are dedicated to providing you with an exceptional shopping experience.

Return Policy

We are dedicated to ensuring complete customer satisfaction. If you are not entirely satisfied with your purchase, we are here to assist you with the return process.

Return Conditions

- Return Period: Items may be returned within 7 days of receipt.
- Condition of Items: Returned products must be in their original condition — unused, with all tags and original packaging intact.

Return Process

- Contact our Customer Support team at sales@davidroytman.com or call +1 (347) 244-5461 to initiate your return.
- Please provide your order number and the reason for the return.
- We will supply you with detailed return instructions and, if applicable, a return shipping label.

Refunds

- Upon receiving and inspecting the returned item, we will process your refund to the original payment method.
- Refunds will be issued within 14 business days of return processing.

Exceptions

The following items are not eligible for return:

- Personalized or custom-made products
- Items that have been used

International Returns

- The same return conditions apply to international orders.
- Please note that customers are responsible for return shipping fees and any applicable customs duties.

Contact Information

For any questions regarding our Return Policy or assistance with your return, please contact our Customer Support team.

We appreciate your business and are committed to providing you with an outstanding shopping experience.